

# **College and University Frequently Asked Questions**

## **How much will a visit cost?**

The price will vary depending on what option / activity you choose which can be discussed with the office on 0118 971 330

## **Where are the visits held?**

The visits are held at the UKWCT Centre, Beenham, near Reading, Berkshire.

## **Do you every come out to colleges?**

One of the Trust's education staff can come and talk at your college or university but the wolves stay at home. Trust education staff will usually travel reasonable distance and costs will vary.

## **How long have you been doing this? Is it safe?**

The UK Wolf Conservation Trust has been running 1995. We pride ourselves on our safety record with the public

## **What does a visit include?**

Depends on the option you choose but will include a PowerPoint presentation, a chance for the students to ask questions and a tour of the centre. Watching the wolves being fed & enrichment activities is also available, dependant on day attending.

## **How long will a visit last?**

This varies depending on what option you book but tend to last on average about 3 hours

## **Do the students come into contact with the wolves?**

The students are behind safety barriers so there is no wolf contact.

## **How many can you accommodate at one time?**

At the centre we can accommodate 30 people at a time. In preference this would include adults as well, however we understand that at times due to adult supervision rules this may be slightly higher.

## **What facilities/space do you have?**

The centre has an education room, parking, toilets, a shop, refreshments and picnic tables.

## **Do you supply any worksheets or handouts?**

For students we tend to refer them to our website which has a lot of information on wolves. If an observation visit option is booked ethogram sheets will be provided.

**Can we see a copy of the risk assessment? How much public liability insurance do you have?**

On booking a visit you will be sent all the relevant paper work including a risk assessment which will include our dangerous wild animal license number and contact details for West Berks Council who licenses us. It will also include the name and contact details of our insurance company. We have insurance for public liability up to £5,000,000 (Five Million).

**Do we pay before, on the day or will you give us an invoice?**

An invoice will be sent either just before or just after the visit. On booking please give us details for the invoice. If you wish to pay on the day we do accept cheques and card payments except American Express cards. If you need a receipt though we cannot guarantee you will get it on the day but it will be posted to you at a later date.

**How can I fit a visit into the requirements of the course I am running?**

There are a number of PowerPoint Presentations which cover subjects on wolf behaviour, animal management, conservation, communication, ecology etc. Please feel free to discuss your needs when booking your visit.